

Privacy Notice

This privacy notice discloses the privacy practices for The Road Home. The Road Home is committed to respecting the privacy of our donors. This privacy notice applies to all information collected by this website, information collected from in-kind (non-monetary) donation receipts, information from remittance envelopes, and from in-person monetary donations. It will notify you of the following:

1. What personally identifiable information is collected from you and how it will be shared.
2. That The Road Home does not purchase or share any donor information.
3. What choices are available to you regarding the use of your data.
4. The security procedures in place to protect the misuse of your information.
5. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

The Road Home is the sole owners of the information collected on the website, as well as on in-kind (non-monetary) and monetary donation receipts.

- The Road Home collects personal information that you voluntarily give us via email, donation forms, or other direct contact from you.
- Our website has access to internet protocol (IP) addresses and uses cookies to enhance your experience while using our site. This information is not used to access any personal information from a website visitor.
- The Road Home does not sell or rent this information to anyone.
- For donations, The Road Home collects donor information including name, address, phone number, email, and credit card information (if applicable).
- The Road Home will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside organization, other than as necessary to fulfill your request.
- Donors who indicate they wish to remain anonymous, or do not want to receive any mailings from The Road Home, will have their requests followed.
- By submitting your cell phone number, you are agreeing to receive periodic text messages from this organization. Message and data rates may apply. Text HELP for more information. Text STOP to stop receiving messages.

To review our Donor Bill of Rights, please click here.

<https://www.theroadhome.org/give/donor-bill-of-rights/>

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do this by contacting our Development Office at development@theroadhome.org or calling 801-819-7294:

- Change/correct any data we have about you
- Ask to be removed from our mailing list
- Express any concern you have about our use of your data

Online Security

- We do not store any credit card information on our website or locally at The Road Home.
- We have internal safeguards to protect transactions from any credit card fraud.
- We use Authorize.net, an accredited processing merchant, to process all credit card transactions. Please click here to view their privacy statement. <http://www.authorize.net/company/privacy/>
- The Road Home uses Secure Socket Layer (SSL) encryption. SSL is the industry standard and a proven secure coding system that lets your browser automatically encrypt, or scramble, data before you send it to us.
- We protect your personal information by storing it on a secure portion of our website that is only accessible by certain qualified employees.
- No data transmission over the internet is 100% secure. While we strive to protect your information, we cannot fully guarantee security.
- Our website contains links to other websites. We cannot guarantee security on these additional sites. Please see their individual privacy policies for more information.

Database Security

- We use EveryAction for management of all in-kind (non-monetary) and monetary donation tracking. This includes name, address, phone number, donation method, and amount. Please click here to view their privacy policy: <https://www.everyaction.com/privacy>
- Once your information is entered into our database, we do not retain physical copies. Any documentation containing your information (remittance envelopes, in-kind donation receipts, envelopes, etc.) is securely disposed of after database entry.

Changes to this Policy

We may make changes to this privacy notice from time to time. You may check back on this page at any time to view our current policy.