



ANNUAL REPORT

2020



refuge. resources. relief.



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Because of
your support,
they have a
home of
their own.

MEET AMANDA AND ISABELLE

Amanda had fled an abusive relationship with her daughter, Isabelle. With nowhere else to turn, Amanda found refuge at the Midvale Family Resource Center. Our Housing Team worked with Amanda to find housing assistance and an apartment for herself and Isabelle.

With a safe place to live, Amanda was then able to focus on finding a job and setting a budget. She has obtained her GED, has a steady job, and her daughter is thriving in her new school.

In order to maintain the privacy and confidentiality of the people we serve, the names have been changed and the people in the photos are models.



Because of
your support,
he has his own
quiet place to
read.

MEET DOUG

Doug had been experiencing homelessness on and off for ten years. Throughout that time he was hesitant to engage in Case Management services. Eventually Doug approached a Case Manager and said "I am finally ready to work on housing." For the next few months he and his Case Manager met almost daily to work on placing him in the perfect housing.

Doug moved into one of our Permanent Supportive Housing complexes, and is most excited about reading in peace and quiet!

In order to maintain the privacy and confidentiality of the people we serve, the names have been changed and the people in the photos are models.

MISSION

To help people step out of homelessness and back into our community.



A MESSAGE FROM OUR EXECUTIVE DIRECTOR

Dear Friends of The Road Home,

Thank you. With your help, The Road Home has been able to stay strong and nimble over this past year that was so full of changes and challenges to our agency and the work we do.

Alongside our dedicated partners, we addressed the pandemic with purpose and drive to ensure safety for our guests and our team members. We did not miss a beat in delivering critical services and our staff showed up day after day, heroically covering every shift despite many unknowns in the early days of the pandemic.

As part of a strong collaboration with the Salt Lake Valley Coalition to End Homelessness, we helped to develop our community plan, and stepped up to staff the Stay Safe, Stay Home Motel, a non-congregate shelter option for individuals who are at most risk.

At the same time, we continued to focus on our mission to help people end their homelessness. Working with our housing and government partners, and many local landlords, we increased the number of families and individuals that we supported with our housing programs. We are meeting with and addressing the housing needs of all families and veterans and expanding our housing work across the County to all households experiencing homelessness.

Your support was essential in our ability to achieve these outcomes. So many of you increased your support specifically to help with our pandemic response. Our volunteers pivoted quickly to helping with donations of PPE and individually packaged meals for our dining service.

I am privileged and honored to serve as a member of The Road Home team. Our agency is strong, focused on both outcomes and individual needs, and committed to fidelity to evidence-based and best practices. We have innovative new projects in the works and look forward to working alongside our community to reduce the number of people who experience homelessness, shorten the time people spend homeless and increasing moves to permanent, stable housing.

Michelle Flynn | Executive Director - The Road Home

MISSION

To help people step out of homelessness and back into our community.



A MESSAGE FROM OUR BOARD PRESIDENT

On behalf of the Board of Trustees for The Road Home, I express our gratitude to all of you who support The Road Home in serving individuals and families in our community experiencing homelessness. Helping people step out of homelessness and back into our community is a noble mission that requires the contributions of many as the needs are significant and continue to grow.

We appreciate the contributions you and others have made entrusting us to use your resources to serve those in need. We are grateful to our partners who provide needed services and to our city, county, state and federal leaders for providing resources and services that are critically important in caring for people without a home. We are also grateful to our friends in law enforcement who support a safe environment in the three resource centers and the other properties The Road Home operates.

As I reflect on my experience with The Road Home in 2020, I am grateful to our team members who showed up to work every day to care for our clients during the pandemic. Their commitment to serve has been exemplary. In February 2020, just prior to COVID-19 arriving in our community, Michelle Flynn accepted the position of executive director at The Road Home. I am proud of how Michelle and her team maintained a steady hand and navigated the uncertainty and safety concerns of the pandemic, always staying focused on the people we serve and ensuring their needs were being met in collaboration with key partners.

In November 2020, The Road Home expanded to operate the Gail Miller Resource Center, a 200-bed facility serving men and women. We are honored that the Board of Directors for Shelter the Homeless selected The Road Home to operate the Gail Miller Resource Center. We are excited to have this opportunity to further our mission and serve more people.

The Road Home is a remarkable organization that provides a way for anyone to get involved in caring for some of the most vulnerable people in our community. I sometimes wonder what our community would be like if The Road Home did not exist to serve people experiencing homelessness. I am very grateful The Road Home does exist to serve thousands of people each year to step out of homelessness and back into our community. Thank you for your ongoing support.

Greg Johnson | Board of Trustees President - The Road Home



IMPACT

With your support,
The Road Home is
helping people
move back
home.

IMPACT

Since 1923, The Road Home has served as a cornerstone of Salt Lake County's community. Originally established as the Travelers Aid Society to help stranded travelers, over the years our agency has



Traveler's Aid Society - Salt Lake City

changed and grown to meet the ever-increasing needs of people who have become homeless has changed and grown to meet the ever-increasing needs of people who have become homeless.

One change occurred in October 2001, officially changing our name to The Road Home to better reflect our mission of helping people step out of homelessness and back into our community through emergency services, personalized case management and collaboration with additional resources. We have adapted and innovated to provide leading-edge services that help families and individuals lift themselves out of homelessness. Our programs include emergency shelter since 1986, housing programs since 1992, and supportive services including case management and housing navigation.

Starting in 2005 we began operating under the Housing First approach, a national best practice showing that moving people into homes as quickly as possible, then providing client-driven supportive services to optimize stability, is the best way to address homelessness. In 2009, we became the central Rapid Re-housing provider for families in our county. We implement Housing First principles in all our programs, where we focus on helping people quickly move into a home with supports to help them remain housed. The work we do to bolster vulnerable people with the critical supports they need results in a stronger community for all.

The Road Home remains deeply committed to: being a safe refuge for people otherwise living on the streets and extremes of weather; providing supportive services to help people connect to community resources; supporting people in their successful transition out of shelter into housing, as quickly as possible; and operating permanent housing solutions for people experiencing homelessness for various lengths of time.



You helped us
move closer to
the day when
no Utahn lives
without a
home.



HOUSING ASSISTANCE TO 3,393 PEOPLE

Including 1,555 children and 1,838 adults.

EMERGENCY SHELTER TO 6,579 PEOPLE

Including 540 families and 4,740 adults.

1,073 children **3,760 men & 980 women**

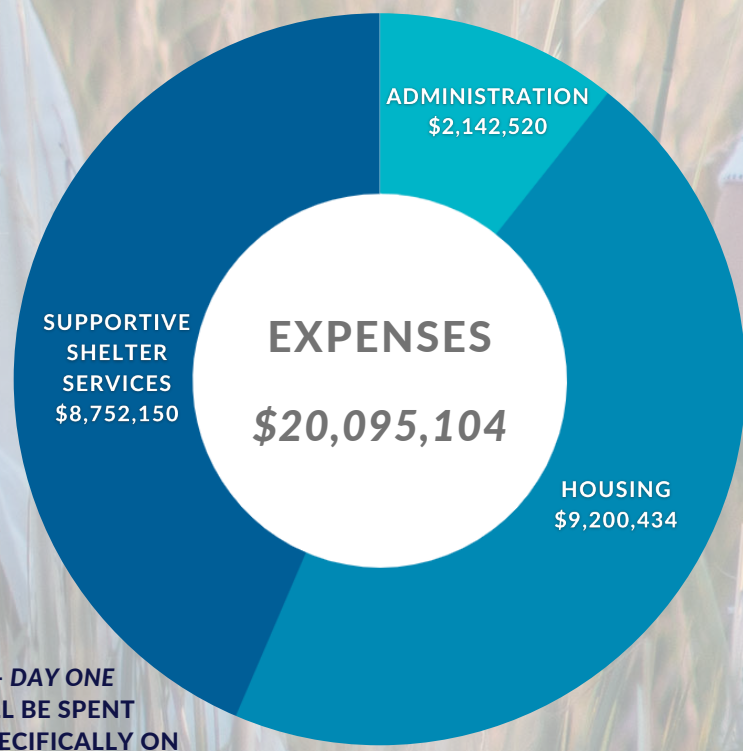
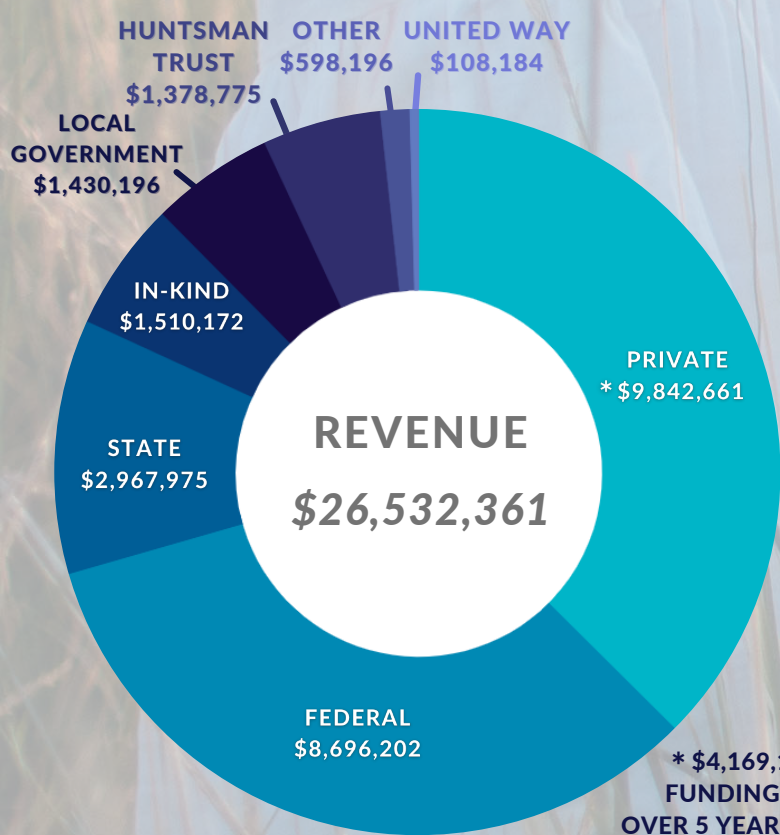
FINANCIALS



We are committed to stewarding the donations we receive from supporters like you.



In fiscal year 2020, The Road Home had total public support and revenue of ***\$26,532,361** and operating expenses of **\$20,095,104**.



*** \$4,169,120 - DAY ONE FUNDING WILL BE SPENT OVER 5 YEARS SPECIFICALLY ON ENDING FAMILY HOMELESSNESS**



SUPPORTERS



Your generosity
is helping people in
our community
overcome
homelessness.

SUPPORTERS: FOUNDATIONS

The Road Home's foundation supporters are recognized for their generous contributions of \$1,000 - \$100,000+.

\$100,000+

Sorenson Legacy Foundation
George S. & Dolores Doré
Eccles Foundation
Florence J. Gillmor
Foundation

The Richard K. & Shirley S.
Hemingway Foundation
Westgate Resort
Foundation
Wheeler Foundation

Williamsen Family
Foundation
Union Pacific Foundation
Herbert I. & Elsa B.
Michael Foundation
WCF Foundation
Andrea Golding Legacy
Foundation

\$99,999 – \$50,000

C. Scott & Dorothy E.
Watkins Charitable
Foundation
The Kahlert Foundation

\$14,999 – \$5,000

Catholic Human Services
Foundation
Lawrence T. & Janet T. Dee
Foundation

Ashton Family
Foundation
Cross Charitable
Foundation

\$49,999 – \$15,000

Willard L. & Ruth P. Eccles
Foundation
Educational Foundation of
America
Ruth Eleanor Bamberger &
John Ernest
Bamberger Memorial
Foundation
Bonneville Charitable
Foundation
Legacy Global Foundation
Steiner Foundation
Wells Fargo Foundation
The Jeffrey & Helen Cardon
Foundation
Marriner S. Eccles
Foundation

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Simmons Foundation
JNF Foundation
King Family Foundation
R. Harold Burton Foundation
Spencer F. & Cleone P.
Eccles Family Foundation
Stephen G. & Susan E.
Denkers Family
Foundation
The TJX Foundation
The Walmart Foundation
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Willard L. Eccles Foundation
Rocky Mountain Power
Foundation

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Eskuche Foundation
Robert W. Keener &
Barbara J. Keener
Foundation
The Kennecott Charitable
Foundation/Rio Tinto
The Glenna & Lawrence
Shapiro Family
Foundation
Utah Association of
Financial Services
Foundation
Utah Medical Association
Foundation



SUPPORTERS: FOUNDATIONS

The Road Home's foundation supporters are recognized for their generous contributions of \$1,000 - \$100,000+.

\$4,999 – \$1,000

American Family Insurance
Dreams Foundation
Comcast Foundation
Dennis & Rebecca Merrill Family
Foundation
Corning Incorporated
Foundation
Enterprise Holdings Foundation
John & Dora Lang Charitable
Foundation
Masonic Foundation of Utah
The Douglas J. & Geneva H. Fife
Foundation
Wheeler Family Foundation
3M Foundation
Steven B. Achelis Foundation
Big Lots Foundation
The Columbus Foundation
Trois Coeurs Foundation
Flamingo Foundation
Castle Foundation
Harris Hope Foundation
JEPS Foundation
The Melling Family Foundation
Marni & Morris Propp II Family
Foundation
B. W. Bastian Foundation
Franks Family Foundation

The David Kelby Johnson
Memorial Foundation
Kenneth O. Melby Family
Foundation
Richards, Brandt, Miller &
Nelson PC Charitable
Foundation
Sodexo Stop Hunger Foundation
Douglas N. Thompson
Foundation



SUPPORTERS: CORPORATIONS

The Road Home's corporation supporters are recognized for their generous contributions of \$1,000 - \$20,000+.

\$20,000+

UBS Bank
Ace Recycling and Disposal
American Express Center For
Community Development
Synchrony Bank
US Bank
Holiday Oil
Ally Bank

Wansutter Insurance
CDC Restoration &
Construction
Collins Aerospace
Harmons
O.C. Tanner
Wasatch Global Advisors
Stubbs Dental Layton
Williams Company
Boeing Employee Community
Fund of Utah

Prostar Electric
Utah State Bar
Capital Group American
Funds
Fidelity Investments
Les Olson Company
Parsons Behle & Latimer
Prime Alliance Bank
Raymond James & Associates
SelectHealth
Shingle Pro Roofing
Prime Alliance Bank
Raymond James & Associates
SelectHealth
Shingle Pro Roofing

\$19,999 – \$5,000

Grandeur Peak Global
Advisors
Comcast
Eisenberg, Cutt, Kendell
Olson
The Trade Desk
Ranlife
DAS Companies
NJRA Architects
Microsoft Giving
Ames Construction
Dee's Inc.
Zions Management
Services Company

Dominion Energy
Java Jo's
Merrick Bank
Scheels
Lexington Law Firm
Predictive Index of Utah
SSIR Cares, Inc.
Taylor Derrick Capital
Varex Federal Credit Union
Software Technology Group
Best Deal Spring
Wells Fargo Bank
Resource Systems
ASC Process Systems
Progrexion ASG
Beijer Electronics
McNeil Engineering
California Pizza Kitchen
Bank of Utah
Truist
L3 Technologies

\$4,999 – \$1,000

Kenworth Sales
Cyprus Credit Union
Bank of America
Peterbilt of Utah



SUPPORTERS: ASSOCIATIONS, CHURCHES, NONPROFITS, TRUSTS & SCHOOLS

The Road Home's supporters are recognized for their generous contributions of \$1,000 - \$20,000+.

\$20,000+

United Way of Salt Lake
Bruce & Cecilia Petersen
Foundation Trust

Utah Building &
Construction Trades
Council

South Valley Unitarian
Universalist

\$19,999 – \$5,000

Ida Lee Anderson
Charitable Trust

AFCU Community
Assistance Program

Jeffery & Elizabeth
LaMora Charitable
Gift Fund

United Way of Northern
Utah

St. James Episcopal
Church

Utah Lodge 1/ O.O.F.

Archer Family Charitable
Corp.

Kenneth A. Sperling

Funded Living Trust

Salt Lake Convention and
Visitors Bureau

St. Anna Greek Orthodox
Church Women's
Ministry

The Sundance Family
Fund

Utah Association of
Realtors

\$4,999 – \$1,000

Christmas Jam

United Way of The

Columbia-Willamette
Community Volunteers of
Utah

D&E Family Unity Trust



SUPPORTERS: *INDIVIDUALS*

The Road Home's individual supporters are recognized for their generous contributions of \$1,000 - \$10,000+.

\$10,000+

Ruth, Adam
Benson, Gael & Kirk
Anonymous
Bonham, Brad
Motley, Leslie & Keith
Bergeson, Eric & Chandra
Browning, Drew, & Judy Brady
Pickle, Becky
Lowe, Mitch & Marina
Ream, Lance
Ricks, Alyssa
Zimmerman, Adam

Dunn, Jeffrey & Sarah Jane
Hopf, Mary Ann
Johnson, Greg M.
Snow, Karl & Beverly
Walker, Erie & Linda

Gledhill, Ryan
Hunt, Brian
Jones, Taylor
Lamonica, Bruce
Letey, Lawrence & Nadia

\$4,999 – \$1,000

Mitchell, Ross
Graser, Sharon
Apolonio, Shan
Bowles, Tawnya
D'Arcy, Flora & John
Humphrey, Nichole
Tonc, Anton

Sibbett, Michael
Banyai, Jacob
Brown, Don & Cathy
Isleman, David
Jeppesen, Michael
Miles, Christopher
Clark, Byron
Ferry, Steve
Steiner, Shawn

\$9,999 – \$5,000

Menlove, Kimberly
McDonough, Gay
Burtenshaw, Bruce
Chase, Dolores
Martinson, Wayne, & Deb
Sawyer
Ruggles, Brian & Janice
Dorny, Matt & Nancy
Huntsman Durham, Christena
& Rick
Trentman, Ric
Palmer, Brian
Smidt, Carsten
Dines, Winston
Dennison, Thomas
Derrick, Rocky

Mickelson, Wesley
Perry, Rob & Jan
Griffiths, Bradley
Johnson, Jennifer
Palad, Jonathan
Kilgore, Julie
McAllister, David & Tiffany
Allen, G. Steven
Baker, Stephen
Robertson, David
Lindley, Corey & Janis
Arave, Leonard & Carol
Munt, Katie
Allen, Matthew
Christensen, Bethany
Glazier, Koby

Nilsen, Robert & Kathleen
Budge, Jayme
Ruiz, Jordan
Rogers, Mark
Eining, Dan
Hannon, Annmarie
May, Bonnie
Miner, John
Salas, Steven
Writht, Correy
Catherall, Virginia
Aller, Ryan
Allred, Christine
Bohnsack, John
Brunhart, Ulrich & Lise
Gough, Dave



SUPPORTERS: *INDIVIDUALS*

The Road Home's individual supporters are recognized for their generous contributions of \$1,000 - \$10,000+.

\$4,999 – \$1,000 cont.

Handy, Garrett & Nicole
Hodgkinson, Ben
Irving, Gordon
Johansen, Ned
Milliken, John
Olson, James
Raybould, Robert
Sammel, Jane
Traeger, William
Tremblay, Dany
Clark, Alfred
Davies, John
Fowles, Lois
Richardson, Eric
Assenberg, Julie
Richards, Rebecca
Ricks, Boyd
Vachlon, Maria
Anderson, Tami
Johnson, Gregg
Pan, Jian-Jung
Bird, Shannon
Craw, Pamala
Dolce, Francis
Hyre, Gordon
Nelson, Michael
Van Ausdal, Justin
Werner, Whitney
Neuenschwander, Paul
Pell, Doug & Joyce

Murray, Ross
Sant, Brad
Hanshaw, Carol
Hauley, Laura
Johns, Craig
Keller, Sara
Larson, Corbyn
Lee, Evelyn & James
Sigman, Matthew
Westover, Jonathan
Welky, Kathryn
Roney, Don & Diane
Harris, Kent
Berrett, Kraig
Bingham, Jean & Bruce
Eide, Shellie & Eric
Stolte, Stephanie
Young, Barbara & Stuart
Landers, Sharla
Fetzer, Gladys
Main, Joyce
Thomsen, Jens
Monti, Kim
Wallace, James & Erma
White, Cherilyn
Stolfa, Andrea & Chuck
Fetzer, Natalie
Buchmiller, Randy & Suzan
Marquardt, Sue
Milton, Graeme

Liotiris, Caitlin
Walker, Christine & Stephen
Richie, Larry & Annie
Aldrich, Karol
Arndt, Ronney & Martha
Bean, David
Bernhardt, Jordan
Bonner, Erika
Bowles, Bryce
Carter, Shane
Coulombe, Roger
Duyvesteyn, Saskia
Ferguson, Marty
Hunter, Elizabeth
Jensen, Ken
Johnson, Roberta
Kupferschmidt, James & Martha
Lasko, Pete
Lemp, David
MacIntyre, Jim & Elizabeth
Maughan, Joshua
Mirci, Joseph
Narus, Scott
Pace, Evany
Pinegar, Susan
Rajavelu, Selvam
Smith, Robin
Sorensen, Shannon
Spiro, Kevin
Thompson, Wade



SUPPORTERS: *INDIVIDUALS*

The Road Home's individual supporters are recognized for their generous contributions of \$1,000 - \$10,000+.

\$4,999 – \$1,000 cont.

Trafny, Jason
Ward, David
Waters, Lyle & Kelly
Wilson, Brent
Zancanella, Jean
Lara, Rudy
Brown, Jim & Kim
Aste, Erin Marie
Austin, Lee
Barnett, Daniel & Sheila
Beard, Michael
Bosteels, Thomas
Burg, Patricia
Cannon, Susan & Grant
Cartwright, Andrew
Coulter, David
Cummings, Bruce
Davies, Kendell
Day, Chris
Day, T. R.
Dodge, Martin
Enniss, Noel
Esveld, Henk & Ilse
Felton, Steven
Gallimore, Robert
Griffiths, Justin
Guard, Roger
Hauri, Sharen
Hess, Kathryn
Hickenlooper, Susan

Holbrook, Keith
Holley, Chris
Jackson, Kelly
Kaelin, Robert
Kimura, Kiku
Kuentzel, William
Lisonbee, Ronald
Lloyd, Scott
Lohse, James
Lont, Menno
Morrison, John & Margaret
Mueller, Robert
Myers, Ronald
Ottewell, Sandra
Peterson, Aksel
Pugh, D. E.
Quinney, David
Robertson, Scott
Sanderson-Linza, Jann
Schooley, Cathleen
Smith, Judith
Stone, Helen & John
Sumner, CJ
Turner, Merrill
Varghese, Philip
Visser, John
Von Riotte, Alisa
Wallman, Andrew
Wicks, Cassie
Widdison, Gary

Williams, A. Thomas
Wong, Ling
Wood, Carole
Woolley, Athelia
Zavala, Armando





LEADERSHIP

Under the direction
of caring and capable
leaders, The Road Home
is providing lifesaving
services.



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Thank you for
contributing to
our mission of helping
people overcome
homelessness.



refuge. resources. relief.

1415 S. Main Street
Salt Lake City, UT 84115

801.359.4142
www.theroadhome.org

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