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# Supportive Family Program Clinician | 2021

<b>Job title</b>	Supportive Family Program Clinician		
<b>Reports to</b>	Resource Center Director	<b>Position Status</b>	Full-time
<b>Salary Range</b>	\$24/hr. DOE	<b>Location</b>	Midvale Family Resource Center
<b>EEO Class</b>	Professionals	<b>FLSA Status</b>	Exempt
<b>Shift</b>	TBD		

## Job Summary

The Road Home – Midvale Family Resource Center is seeking a highly motivated individual who is committed, compassionate, willing to be challenged, and who wants to make a difference in the lives of others. We, at The Road Home, believe that the people we serve deserve our best every day.

The Program Improvement Clinician will work as a part of the collaborative interdisciplinary team to provide direct behavioral health services to families; including assessments and crisis intervention. They will assist families in addressing behavioral health concerns with the aim of achieving stability in housing and becoming more self-sufficient and improving quality of life.

This position will oversee our existing system for gathering and incorporating guest feedback in onsite programming. They will provide high quality services to families seeking shelter at The Road Home, helping to ensure a safe, supportive, and trauma-informed environment.

## Duties and Responsibilities

1. Provide comprehensive behavioral health services to families and children experiencing homelessness.
2. Form relationships with individuals dealing with mental health and substance use disorders, participate in a variety of advocacy and case management duties in collaboration with the shelter team, and make appropriate referrals to community mental health resources.
3. Assess clients' barriers to self-sufficiency and develop problem-solving skills with the client.
4. Assess urgent and high-risk clinical situations and make appropriate interventions.
5. Provide Housing First psychoeducational groups to parents.
6. Operate as a key member of the Shelter team, collaborating with regard to both client concerns and employee concerns, developing solutions that will serve to continually improve our efficiency, our communication, and the safe and secure manner in which we deliver services.
7. Elicit and gather feedback from guests regarding services, staff and facility, through conducting Town Halls and Focus Groups.
8. Collaborate with teams by providing mental health education to staff and/or case conferencing to support clients.

9. Record keeping including therapy notes and statistical data as required. Data gathering, analysis and reporting as assigned regarding trainings and grievances. Participate in research and/or special projects as needed.
10. Attend weekly staff/staffing meetings and other meetings as assigned.
11. Other duties as assigned.

## Skills and Requirements

1. Demonstrate awareness of, and sensitivity to, diverse populations. Ability to contribute to the Agency's commitment to enhancing awareness and appreciation of diverse ethnic and culture heritages are particularly valued.
2. Strong interpersonal skills and respect for diversity, including the ability to be culturally responsive when approaching guests who are from different racial, socio-economic, and ethnic communities with respect, flexibility, and empathy.
3. Willing to be a proactive member of a dynamic and cohesive team.
4. Ability to assess needs of guests and staff and develop or coordinate training opportunities.
5. Advanced communication skills and ability to handle difficult situations with professionalism from a Trauma-Informed approach.
6. Ability to work independently and use sound judgment within the Trauma-Informed and Housing First framework to make decisions.
7. Understanding of the Housing First philosophy, and willingness to have conversations with guests about housing.
8. Exceptional boundary setting skills.
9. Detailed note taking and documentation skills. Exceptional organizational and computer skills.
10. Able to provide crisis intervention as needed; including determining when it is necessary to involve other staff, administration, or the authorities.

## Education and Experience

1. Master's Degree graduate in a mental health discipline from an accredited university.
2. L.C.S.W., C.M.H.C., L.M.F.T., or equivalent preferred, but will provide supervision for those working toward full licensure.
3. Advanced knowledge and experience in the mental health/substance use treatment field.
4. Experience with individuals experiencing homelessness preferred.
5. Must pass a criminal background check and drug screen.
6. Clean driving record (no more than 3 moving violations in the past 3 years, no DUI in the past 5 years).

## Physical and Equipment Requirements

Ability to stand for periods of time up to an hour or more

Ability to lift 25 pounds

## Instructions to Apply

To apply, please email [resumes@theroadhome.org](mailto:resumes@theroadhome.org) and include the job title, **MFRC Supportive Family Program Clinician**, in the subject line.