

# CONFIRMED COVID-19 CASES

## A GUIDE FOR HOMELESS SERVICE PROVIDERS



### HOW DOES THE COUNTY HANDLE A POSITIVE CASE?

After a positive case is confirmed, it is assigned to an investigator who:

1. Gathers information on the patient's occupation, living situation, contacts and place exposures
2. Conducts tracing investigation
  - Requires comprehensive contact investigation on all close case contacts
  - Contact tracing must be completed from 48 hours prior to symptom onset
  - Self-monitoring for symptoms should be completed on all contacts.
    - ♦ Individual should check temperature twice daily
    - ♦ Watch for fever, cough, or shortness of breath
  - If close contact becomes symptomatic, testing is highly recommended
3. Determines risk of each contact
  - Isolation needs will be evaluated by housing situation
  - Symptomatic contacts should be tested

### WHAT HAPPENS AFTER A CONFIRMED COVID-19 CASE IS FOUND IN A SHELTER OR HOUSING FACILITY?

The Salt Lake County Health Department will contact the affected facility to find the last day of contact, identify where in the facility the individual was and begin to evaluate how many individuals may have been affected.



The service provider should stop intake until the situation is evaluated.

Service providers should clear rooms and areas of concern and then conduct cleaning and disinfecting procedures. Go to [cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html](https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html) for guidance.

Isolation or quarantine of contacts will be coordinated with Salt Lake County staff if needed.

### WILL EVERYONE BE TESTED?

Testing is recommended for those considered at-risk. Recommendations and guidelines change frequently, and the most recent recommendations will be followed.



Employees/staff considered to be at-risk should be directed to quarantine at home for 14 days, self-monitor for symptoms, and contact their healthcare provider to be evaluated

### WILL ASYMPTOMATIC RESIDENTS OR STAFF BE TESTED?

At this time, asymptomatic individuals will not be tested. Testing recommendations change frequently, and the most recent testing guidelines will be followed.

### WILL ON-SITE TESTING OCCUR?

This will be evaluated and will depend on safety, resources available and number of individuals affected.

### WILL THE ENTIRE SHELTER OR FACILITY BE CLOSED?

While we hope such a drastic action will not be warranted, it cannot be ruled out and it will depend on the level of impact to a facility. Each situation will be evaluated on a case-by-case basis.



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