



# SYMPTOMATIC REFERRAL PROTOCOL FOR HOMELESS SERVICE PROVIDERS

**FOR CLIENTS WITH FEVER, COUGH, SHORTNESS OF BREATH, MUSCLE SORENESS, LOSS OF TASTE OR SMELL OR SORE THROAT:**

1

- A symptomatic guest can be seen at Fourth Street Clinic.
- Before arriving, call the Fourth Street Clinic: **801-833-5544** or **801-518-7475**.
- In an emergency call **911**.



2

- If Fourth Street is closed, refer symptomatic clients to a health care provider.
- Be sure to call ahead to alert the provider.
- Anyone with symptoms should be tested for COVID-19; providers should test for other viral infections as well.



3

- Clients diagnosed with another illness can return to your facility, with precautions to prevent transmission to others.
- Clients tested for COVID-19 may be referred to the Salt Lake County Nurse Referral Line at **385-389-4843**.



**For general COVID-19 questions, call the Utah Coronavirus Information Line 1-800-456-7707.**

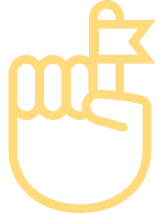
05/01/2020



# PATIENT REFERRAL TO TEMPORARY SHELTER FOR UNHOUSED CLIENTS PROTOCOL

**PLEASE FOLLOW THESE STEPS** to help place unhoused clients who are awaiting COVID-19 test results and are medically and mentally stable enough to be discharged from healthcare facilities.

1. Call **385-389-4843** (Health Department on-call nurse).
2. Identify yourself and the healthcare facility from which you are calling.
3. Provide patient information as requested by on-call nurse
4. Send client's medical notes to triage nurse at [covidtriage@slco.org](mailto:covidtriage@slco.org) through encrypted email.



## PLEASE KEEP IN MIND:

- It may take up to six hours to place and transport clients depending on request volume
- A 14-day supply (or as directed by provider) of all prescribed and OTC medications needed to be dispensed and provided to client prior to discharge. SLCO Health Department may not have the capacity to fill prescriptions
- Clients who have a history of or are currently experiencing behavioral health issues will be considered on a case-by-case basis

